

Privacy Policy
Corvina SaaS and PaaS Services
Reg. UE 2016/679

Data Controller

The Controller is **Corvina S.r.l.**, with registered office in San Giovanni Lupatoto (VR), Via Monte Fiorino n. 13 - 37057, Vat n. 04814740231, tel +39 0458750404, e-mail: privacy@corvina.io, pec: corvina@pec.holdex.it, hereinafter called also the "Company"

Types of data processed, purposes and legal basis of processing

This Privacy Policy governs the collection, use, and disclosure of personal data by CORVINA through the Service.

The following personal data is collected and processed: common personal data (username, password and e-mail) and usage data, such as (the time and date of your visit and the actions performed) for fulfilment of the contractual relationship and security reasons (audit trail).

The legal basis of data processing is fulfilment of contractual obligations for the purpose indicated above, and in particular to provide and maintain the Service, to inform you about changes to our Service, to facilitate participation in interactive features of our Service when you choose to do so, to provide customer support, to gather analysis or valuable information to improve the Service, to monitor the usage of the Service, to detect, prevent, and address technical issues.

Disclosure of the data to third parties – Recipients of the data

The Company may disclose the data processed for the above purposes to people at the company responsible for processing and maintenance activity. Depending on the type of use of the services chosen by you, also other third parties may have access to these data.

Transfer of the data to third countries

Your personal data may be transferred to Corvina affiliates and service providers in countries other than your own, potentially outside the European Union. For users in the European Economic Area (EEA), we ensure compliance with current regulations on transfer of data to third countries outside the EEA (i.e. standard contractual clauses).

Methods of processing, data storage period and criteria

The data will be processed in digital format. The data will be processed by the Controller for the period necessary to achieve the aforementioned purposes and, when they are achieved, for the further period laid down by law on conservation of contracts or for legal defence. More precisely, personal data and usage data will be stored for six months after the last use of the services.

Profiling and automated decision-making processes

No automated decision-making processes (e.g. profiling) are used for processing.

Providing of data

It is obligatory to provide the data for fulfilment of the contractual relationship. Failure to provide the data will make it impossible to pursue the purposes.

Rights of the data subject, withdrawal of consent and right to lodge a complaint with the supervisory authority

The data subject has the right to request, at any moment, access to their personal data, its rectification, erasure, restriction of processing, to object to processing, to withdraw the consent given and also the right to data portability, if applicable, by contacting the Controller as indicated below. In case of a presumed violation and if the requirements are satisfied, the data subject also has the right to lodge a complaint with a data processing supervisory authority.

Contacts and requests

To object to processing or to exercise your rights under current personal data protection regulations and/or to obtain a complete list of the external processors appointed and/or to obtain information on transfer of the data to non-EU countries and the related guarantees, you can send a request to privacy@corvina.io or contact the following number +39.045.8750404.